

# Dun Ringhyll Terms and Conditions

**1.** The Hirer is responsible for the house and is expected to take responsible care of it. The property is cleaned prior to the Hirer's arrival and must be left clean and tidy at the end of the hire period

**2. Arrivals and Departures.** Bookings are from 3pm on the day of arrival until 11am on the day of departure

**3. Prices** – Prices are inclusive of fuel, bed linen and towels

**4. Deposit** – Bookings will not be confirmed till a deposit of 20% of the total accommodation rental along with a completed, signed and dated booking form is received. However if the booking is made within 8 weeks of the commencement date, the full rental will be required.

**5. The Balance of the Hire** – This will be due for payment 28 days before the commencement date and the owners reserve the right to cancel a holiday where a full payment has not been received 28 days before the commencement date and to retain the deposit if re-letting is not possible.

**6. Cancellation** – In the event of the Hirer cancelling a holiday more than 10 weeks before the commencement date, the Hirer will not be held liable to pay the full Balance of Hire, although the deposit will be forfeited. (If the property is re-let the deposit will be refunded less an administration charge of £10.) If the cancellation is notified less than 10 weeks prior to the commencement date, the Hirer will be liable to pay the full Balance of Hire. All cancellations should be immediately notified in writing to the owners by first class post. The hirer is advised to take out holiday insurance.

**7. Damage** – The Hirer is responsible to the owner for the actual costs of any breakages or damage along with any additional costs that may occur caused by you or any member of your party. However, minor accidental breakages will not normally be charged for. (Please report any breakages/faults to the owners as soon as possible

so they can replace/repair prior to the next guests arrival.)

**8. Motor cars and personal belongings** – Hirer's baggage, vehicles and their contents are at the Hirer's risk at all times and the owners do not accept any liability for accidents or injuries incurred during the Hirer's occupation of the premises.

**9. Party size** – No more than the maximum number of people stated is permitted

**10. Bed Linen** – Provided in the form of duvet covers, bottom sheets and pillowcases. Beds will be made up. Visitors staying more than more than one week can be supplied with fresh linen. Please ask upon booking. Towels are provided.

**11. Pets** – Dogs must be kept on a lead in public areas. Dogs are accepted on the understanding that no sign of the pet is evident in the house or the garden at the time of departure. It must not be allowed on the furniture, to go upstairs or be left unsupervised in the property. Small enclosed walled garden to the rear with a wooden gate. Please scoop up after your dog. The owners will inform you of any damage made by the pet and any additional charges incurred within 14 days of your return from holiday

**12. Smoking** – In the interests of safety and the comfort of other visitors, Hirers are prohibited to smoke in the property

**13. Fire blanket** – This is provided in the kitchen and the Hirer should locate this upon arrival

**14.** If for any reason beyond the owner's control (eg fire damage) the property is not available on the date specified, advance payments will be refunded in full and the Hirer shall have no further claim against the owners

**15.** The owners undertake to repair or replace any faulty equipment with all due diligence. However, no claims will be entertained in respect of equipment, which remains faulty for reasons beyond the owner's control.

**16.** The owners reserve the right to decline accommodation and demand immediate withdrawal, of any person misbehaving in a manner detrimental to the property or comfort of others

**17. Children** – Children are very welcome however please note there is no high chair for infants

**18.** Due to the fact there are steps up to the front door, the owners regret there is no disabled access.